Connect 2016

The Premier Social Business and Digital Experience Conference

#ibmconnect

IBS

Keynote

Miroslav Dolaptchiev / 22.03.2016

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IBS

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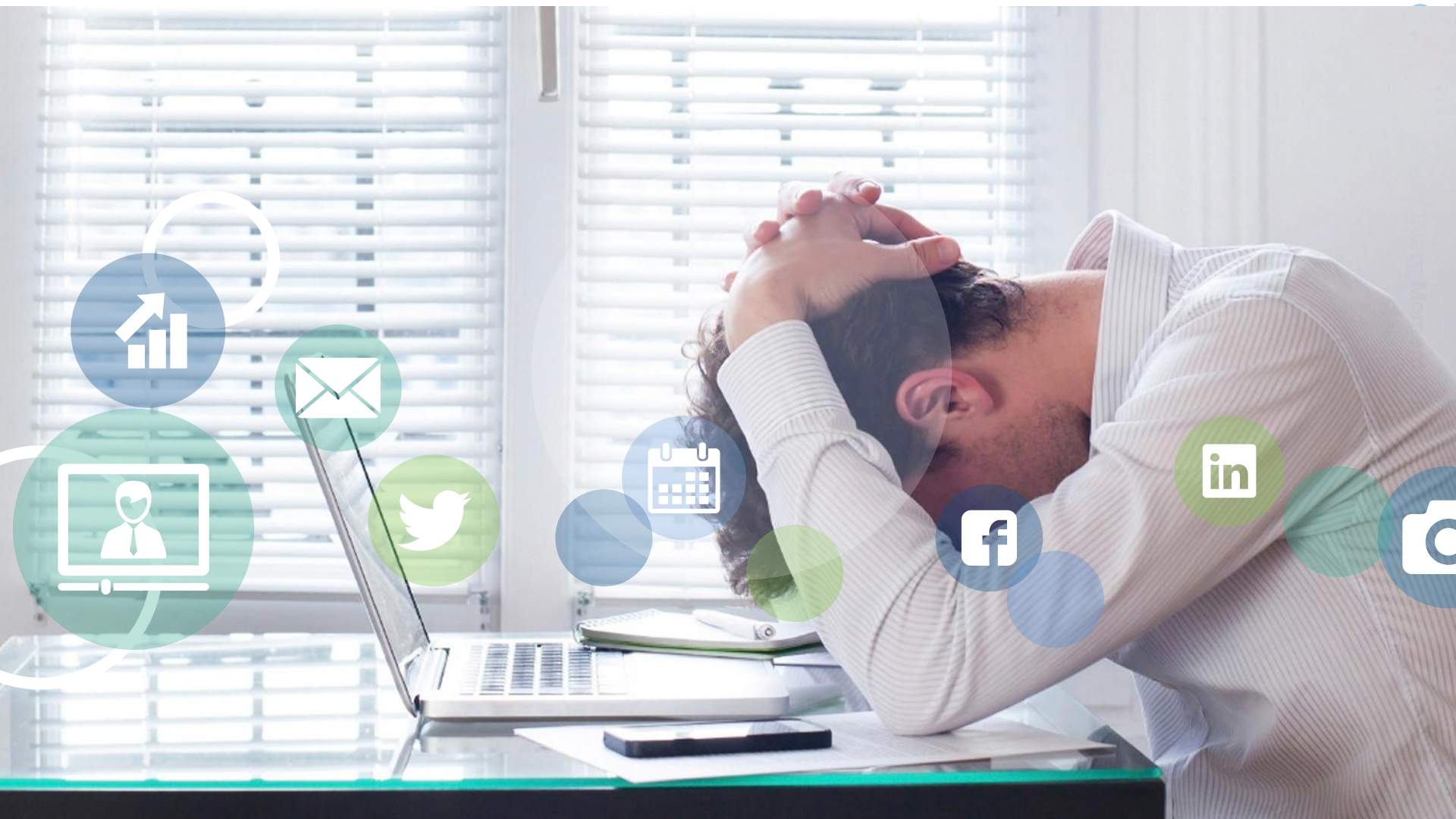
Програмата

1. **Анонси от IBM Connect 2016**
    - Project Toscana
    - IBM Connections Unified Homepage & Action Center (Orient Me)
    - IBM Verse & Watson (with Personal Assistants & Offline)
    - IBM Digital Experience
    - BOX
2. **Бъдещето на IBM Notes & Domino**
3. **Domino Admin Blast**
4. **Move from Notes to Web**
5. **IBM Design Thinking**

Make Every Moment Count

Connect 2016
The Premier Social Business and Digital Experience Conference

EMAIL
PHOTO
MOBILE DEV



Collaborative Overload

80% Time is Meetings, Phone, Email

VOICE
EXPERTISE
EFFECTIVENESS

*“The emerging IBM is a **cognitive solutions** and cloud platform company”*

Ginni Rometty
IBM Chairwoman, President, CEO

THE ERA OF COGNITIVE BUSINESS

HUMAN ENGAGEMENT

Следва ...

1. **BOX**
2. **Verse**
3. **Connections**
4. **Digital Experience**
5. **Toscana**

Make Every Moment Count

BOX

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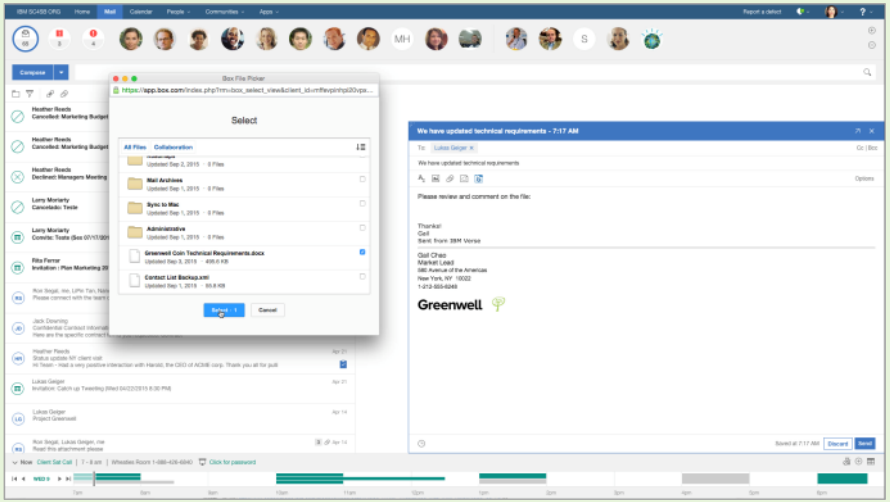
IBM & Box Partnership

a Content Management alternative from the Cloud



IBM Connections On Premises

IBM Verse

IBM Connections Cloud

Available now	1Q 2016	2H 2016

IBM | box

IBM
Connections
People centric
On Premises and Cloud
Integrations with Docs, Wikis, Blogs, Meetings, Analytics
Secure collaboration with internal and external users
File Sync and Share
Content centric
Pure Cloud
Integrations across IBM and other business applications
Easy collaboration on content with external parties
File Sync and Share
box
IBM | box

VERSE

Connect 2016

The Premier Social Business and Digital Experience Conference

#ibmconnect

Verse: Curent Focus

- Offline support
- Enhanced calendar capabilities
- Delegated access to Calendar
- Personal Assistant based on IBM Watson®
- Unified landing page (“Orient Me”)
- Extensibility and programmability for 3rd party integration

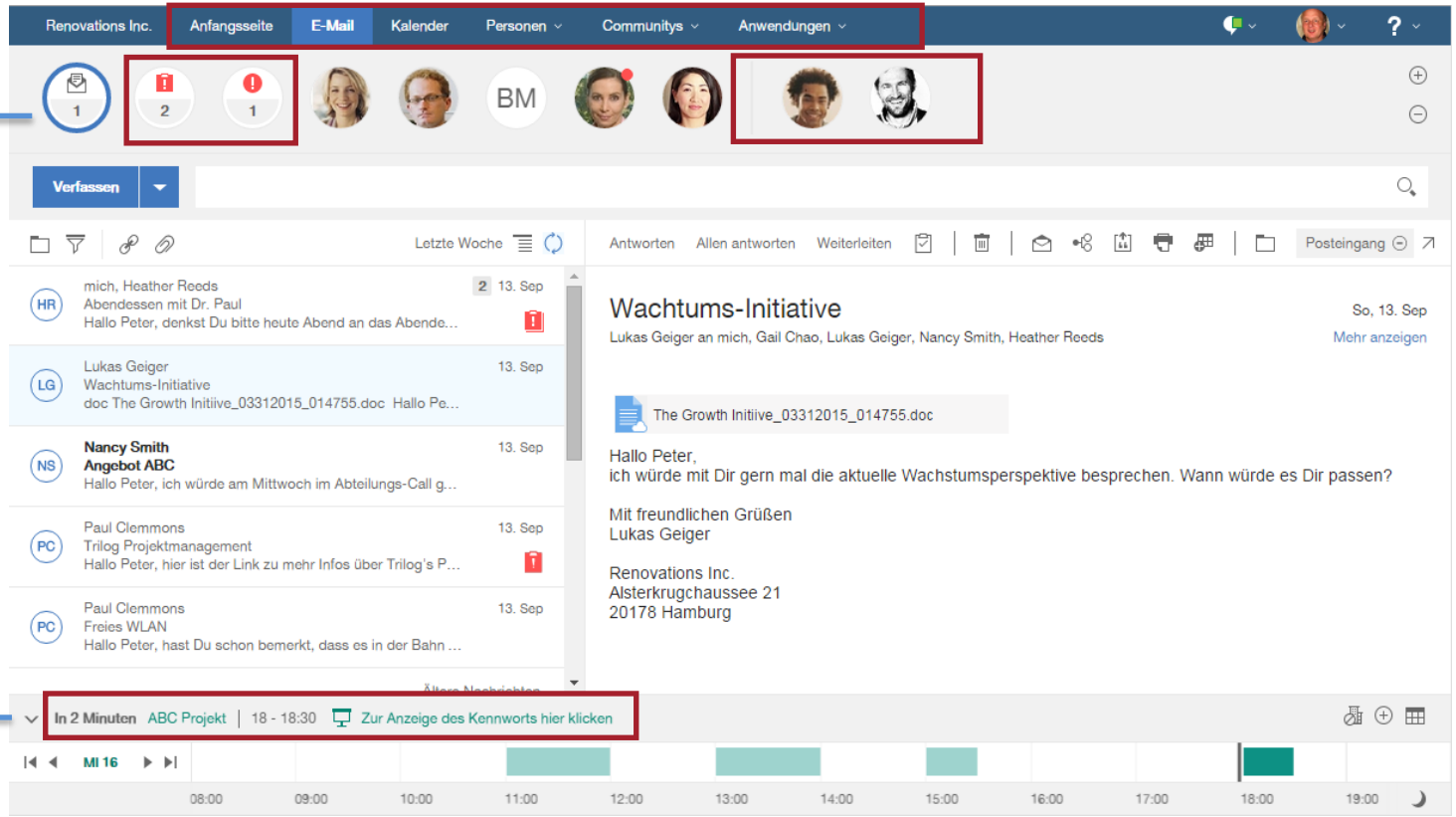
Make Every **Moment** Count

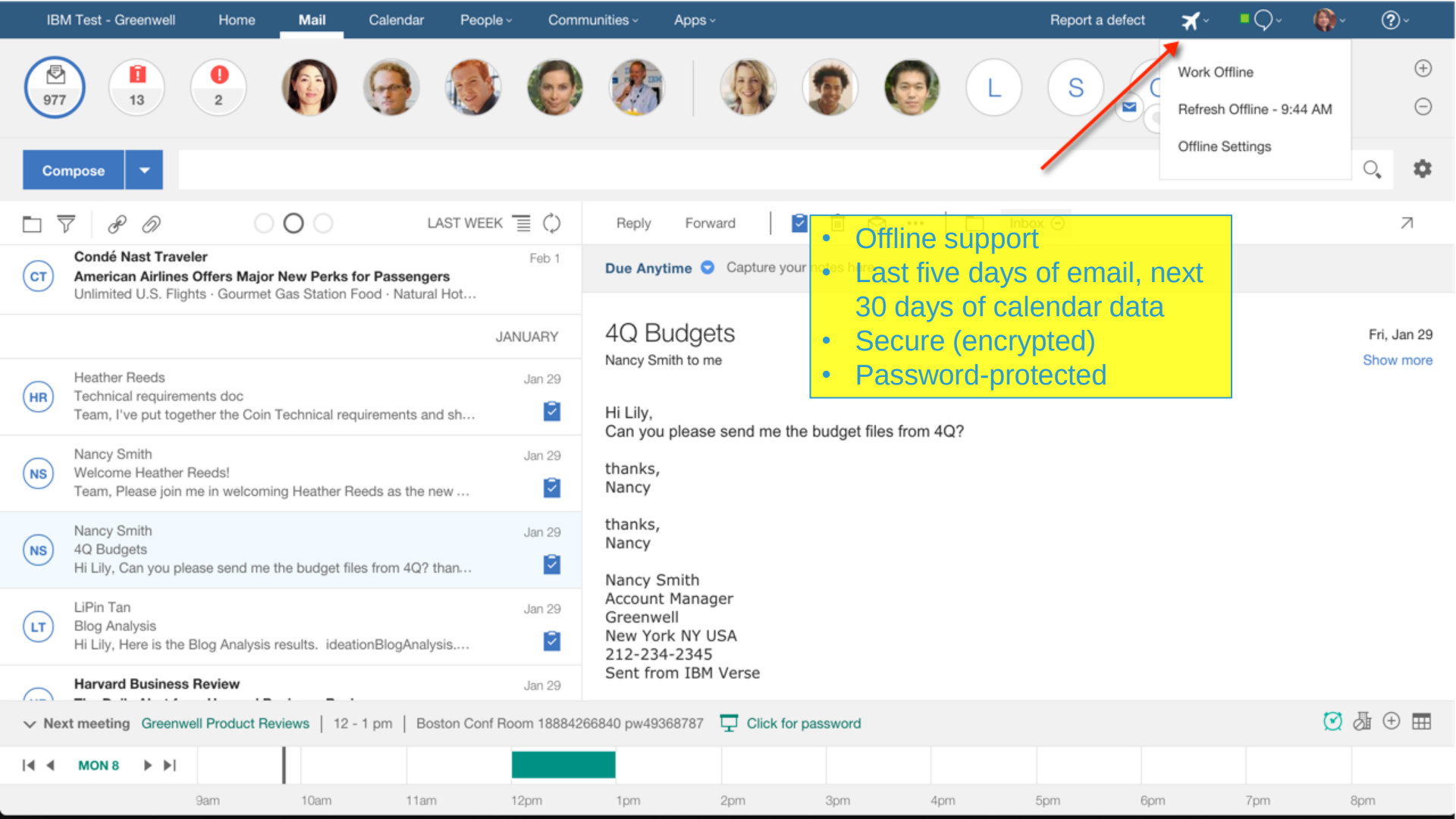
IBM Verse – eMail newly defined – was the starting point

General Navigation

People, who are important to me and “Waiting for” and “Needs Action”

Appointments stay always in focus

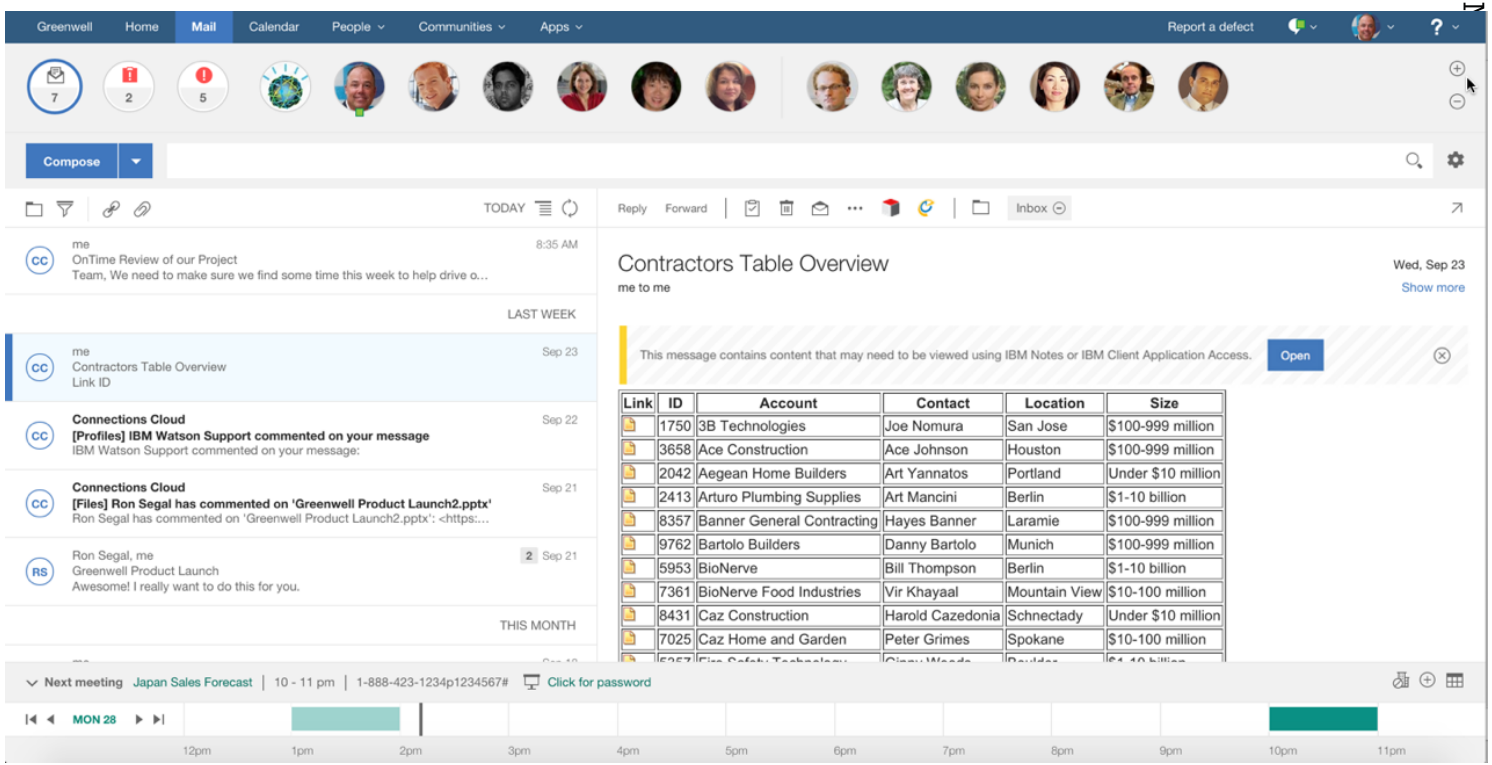



IBM Test - Greenwell
Home
Mail
Calendar
People
Communities
Apps
Report a defect
Work Offline
Refresh Offline - 9:44 AM
Offline Settings
977
13
2
Compose
LAST WEEK
Reply
Forward
Due Anytime
Capture your
Condé Nast Traveler
American Airlines Offers Major New Perks for Passengers
Unlimited U.S. Flights · Gourmet Gas Station Food · Natural Hot…
Feb 1
JANUARY
Heather Reeds
Technical requirements doc
Team, I've put together the Coin Technical requirements and sh…
Jan 29
Nancy Smith
Welcome Heather Reeds!
Team, Please join me in welcoming Heather Reeds as the new …
Jan 29
Nancy Smith
4Q Budgets
Hi Lily, Can you please send me the budget files from 4Q? than…
Jan 29
LiPin Tan
Blog Analysis
Hi Lily, Here is the Blog Analysis results. ideationBlogAnalysis….
Jan 29
Harvard Business Review
Jan 29
4Q Budgets
Nancy Smith to me
Fri, Jan 29
Show more
Hi Lily,
Can you please send me the budget files from 4Q?
thanks,
Nancy
thanks,
Nancy
Nancy Smith
Account Manager
Greenwell
New York NY USA
212-234-2345
Sent from IBM Verse
Offline support
Last five days of email, next 30 days of calendar data
Secure (encrypted)
Password-protected
Next meeting
Greenwell Product Reviews
12 - 1 pm
Boston Conf Room 18884266840 pw49368787
Click for password
MON 8
9am
10am
11am
12pm
1pm
2pm
3pm
4pm
5pm
6pm
7pm
8pm

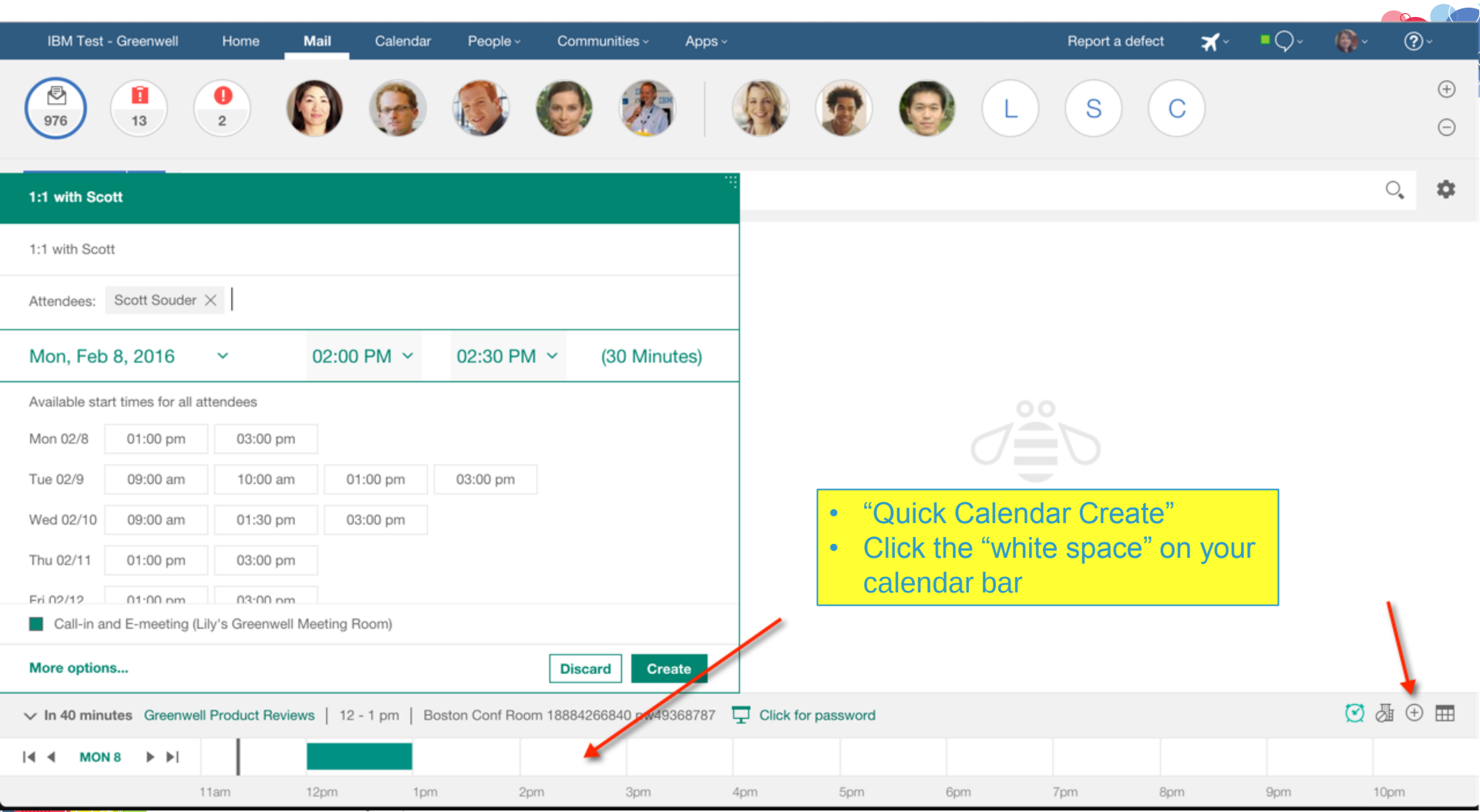
IBM Verse and Domino Applications in the Browser

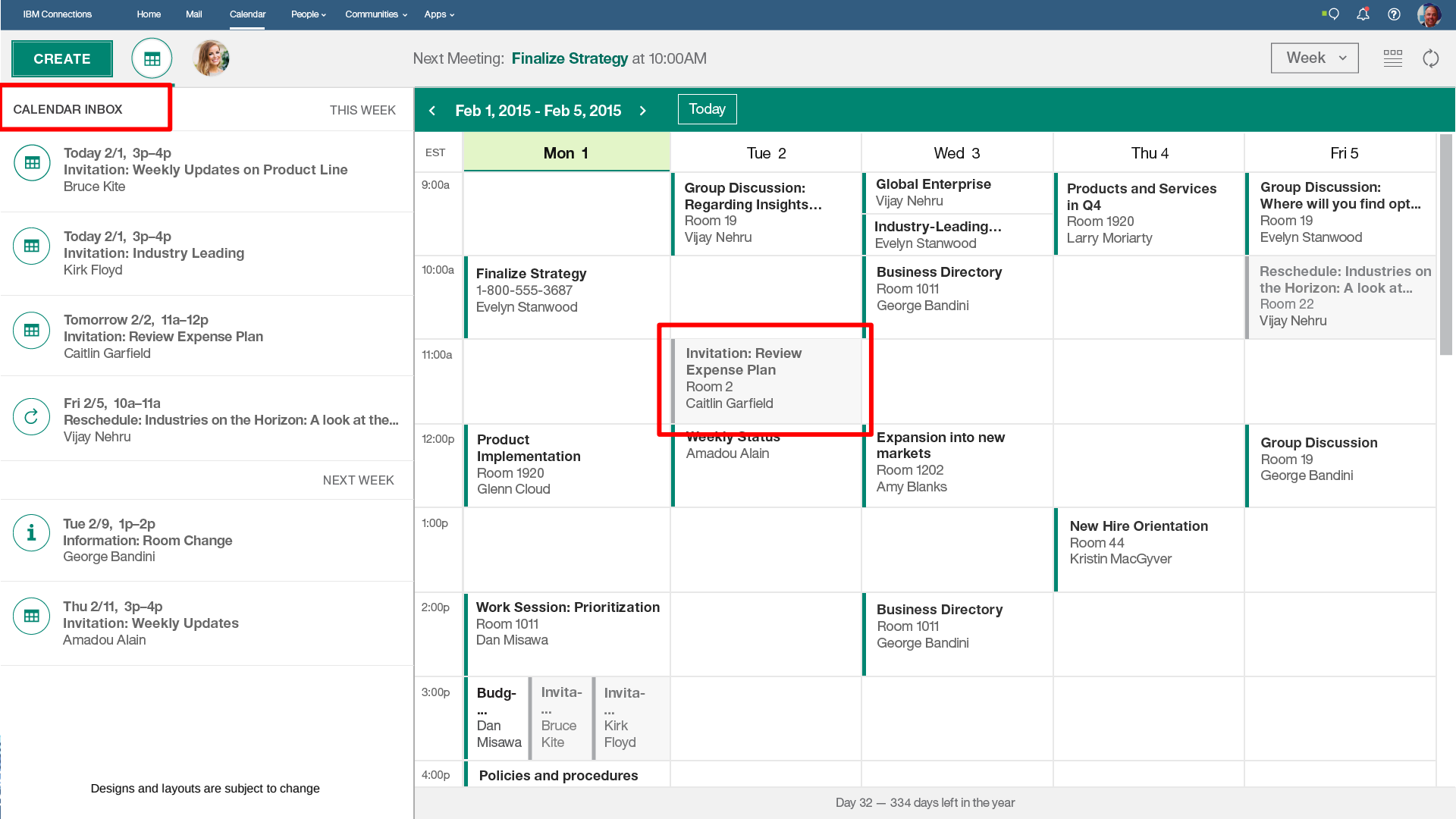
The **IBM Client Application Access (ICAA)** Tool

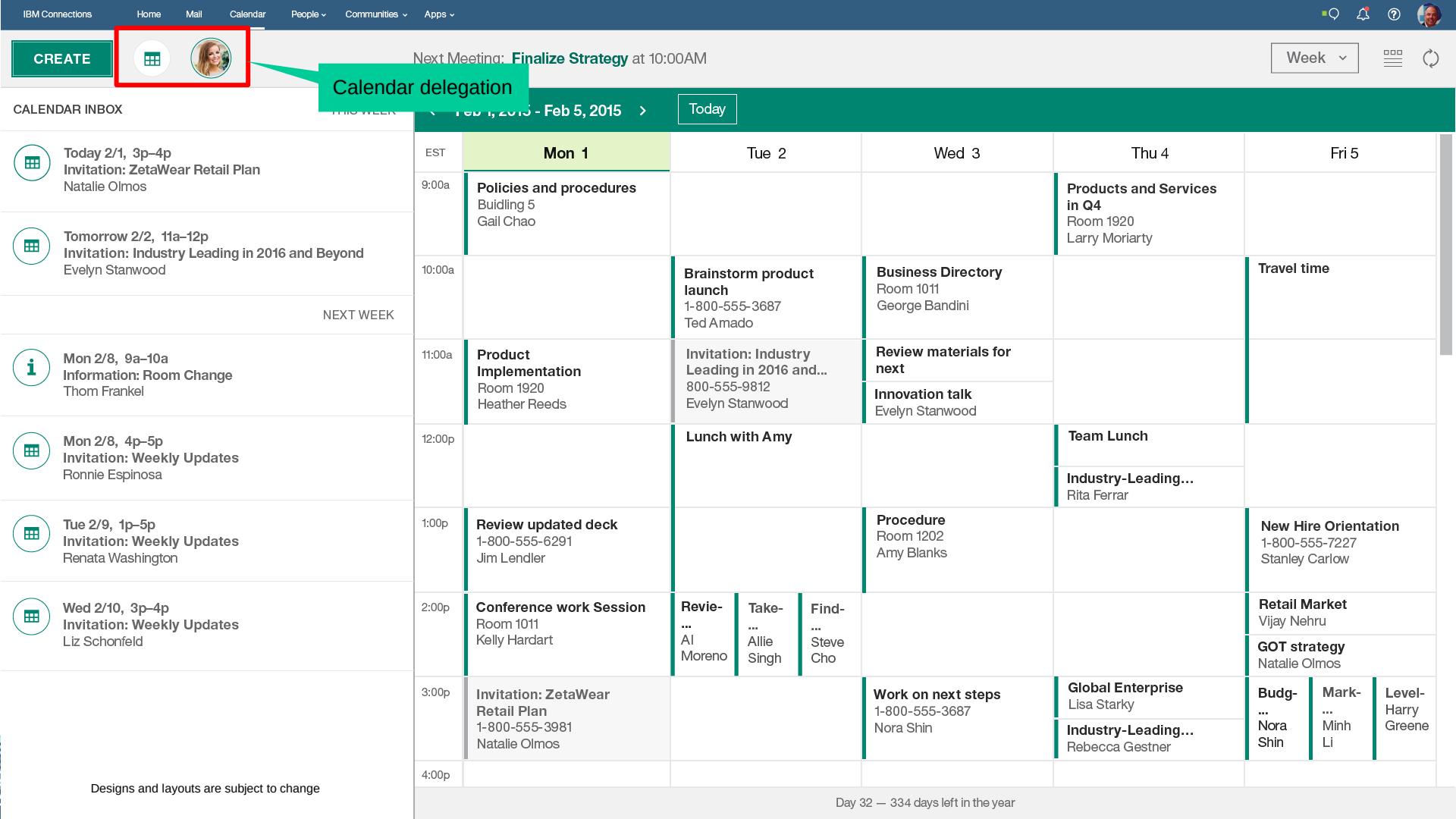
In case Messages contain Doclinks, Verse opens them with ICAA



The Calendar - Newly Defined

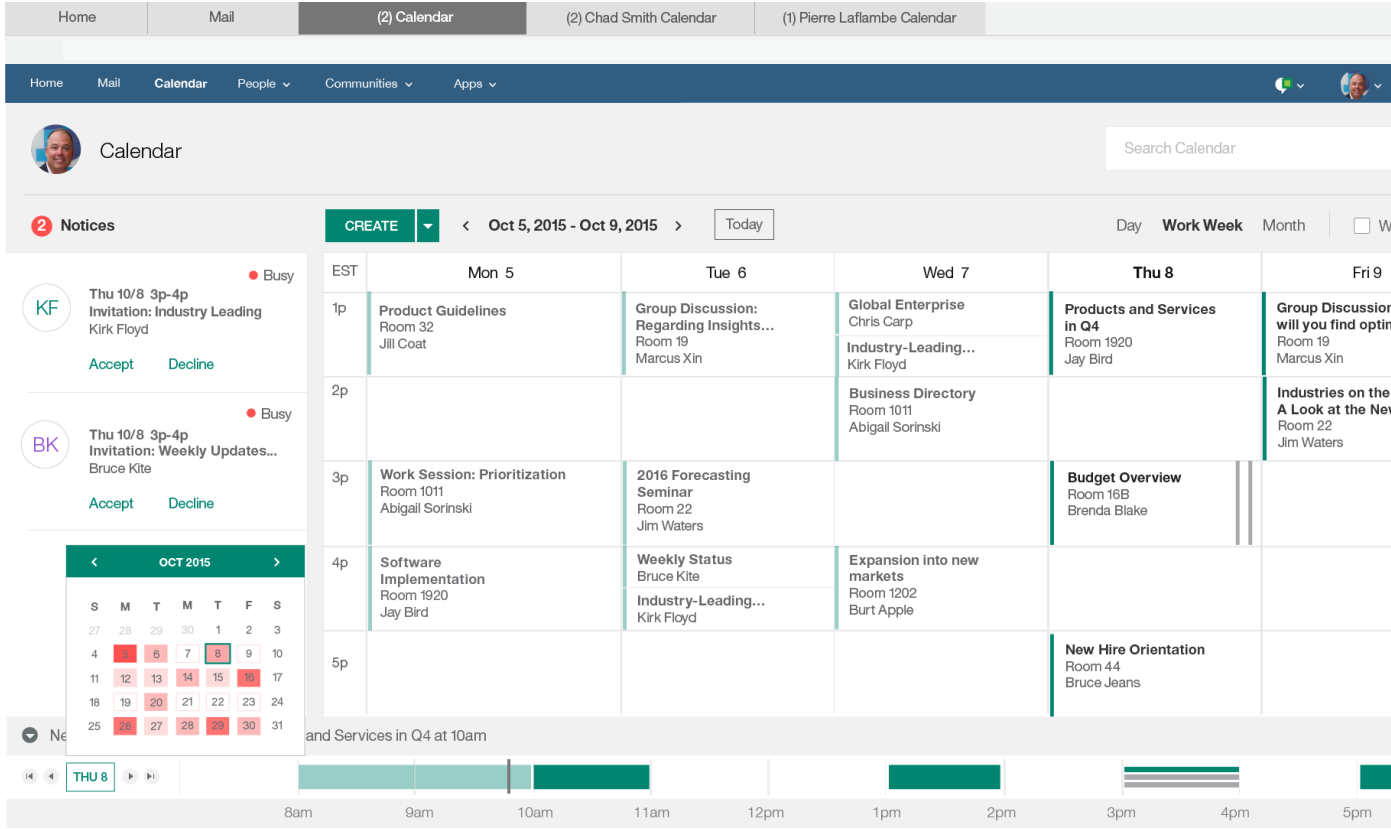

IBM Test - Greenwell
Home
Mail
Calendar
People
Communities
Apps
Report a defect
976
13
2
L
S
C
1:1 with Scott
1:1 with Scott
Attendees:
Scott Souder
Mon, Feb 8, 2016
02:00 PM
02:30 PM
(30 Minutes)
Available start times for all attendees
Mon 02/8
01:00 pm
03:00 pm
Tue 02/9
09:00 am
10:00 am
01:00 pm
03:00 pm
Wed 02/10
09:00 am
01:30 pm
03:00 pm
Thu 02/11
01:00 pm
03:00 pm
Call-in and E-meeting (Lily's Greenwell Meeting Room)
More options...
Discard
Create
In 40 minutes
Greenwell Product Reviews
12 - 1 pm
Boston Conf Room 18884266840
Click for password
MON 8
11am
12pm
1pm
2pm
3pm
4pm
5pm
6pm
7pm
8pm
9pm
10pm
• "Quick Calendar Create"
• Click the "white space" on your calendar bar


IBM Connections
Home
Mail
Calendar
People
Communities
Apps
CREATE
Next Meeting: Finalize Strategy at 10:00AM
Week
CALENDAR INBOX
THIS WEEK
Today 2/1, 3p–4p
Invitation: Weekly Updates on Product Line
Bruce Kite
Today 2/1, 3p–4p
Invitation: Industry Leading
Kirk Floyd
Tomorrow 2/2, 11a–12p
Invitation: Review Expense Plan
Caitlin Garfield
Fri 2/5, 10a–11a
Reschedule: Industries on the Horizon: A look at the...
Vijay Nehru
NEXT WEEK
Tue 2/9, 1p–2p
Information: Room Change
George Bandini
Thu 2/11, 3p–4p
Invitation: Weekly Updates
Amadou Alain
Designs and layouts are subject to change
Feb 1, 2015 - Feb 5, 2015
Today
EST
Mon 1
Tue 2
Wed 3
Thu 4
Fri 5
9:00a
Group Discussion: Regarding Insights...
Room 19
Vijay Nehru
Global Enterprise
Vijay Nehru
Industry-Leading...
Evelyn Stanwood
Products and Services in Q4
Room 1920
Larry Moriarty
Group Discussion: Where will you find opt...
Room 19
Evelyn Stanwood
10:00a
Finalize Strategy
1-800-555-3687
Evelyn Stanwood
Business Directory
Room 1011
George Bandini
Reschedule: Industries on the Horizon: A look at...
Room 22
Vijay Nehru
11:00a
Invitation: Review Expense Plan
Room 2
Caitlin Garfield
12:00p
Product Implementation
Room 1920
Glenn Cloud
Weekly Status
Amadou Alain
Expansion into new markets
Room 1202
Amy Blanks
Group Discussion
Room 19
George Bandini
1:00p
New Hire Orientation
Room 44
Kristin MacGyver
2:00p
Work Session: Prioritization
Room 1011
Dan Misawa
Business Directory
Room 1011
George Bandini
3:00p
Budg-...
Dan Misawa
Invita-...
Bruce Kite
Invita-...
Kirk Floyd
4:00p
Policies and procedures
Day 32 — 334 days left in the year


IBM Connections
Home
Mail
Calendar
People
Communities
Apps
CREATE
Calendar delegation
Next Meeting: Finalize Strategy at 10:00AM
Week
CALENDAR INBOX
Today 2/1, 3p–4p
Invitation: ZetaWear Retail Plan
Natalie Olmos
Tomorrow 2/2, 11a–12p
Invitation: Industry Leading in 2016 and Beyond
Evelyn Stanwood
NEXT WEEK
Mon 2/8, 9a–10a
Information: Room Change
Thom Frankel
Mon 2/8, 4p–5p
Invitation: Weekly Updates
Ronnie Espinosa
Tue 2/9, 1p–5p
Invitation: Weekly Updates
Renata Washington
Wed 2/10, 3p–4p
Invitation: Weekly Updates
Liz Schonfeld
Designs and layouts are subject to change
Feb 1, 2015 - Feb 5, 2015
Today
EST
Mon 1
Tue 2
Wed 3
Thu 4
Fri 5
9:00a
Policies and procedures
Buidling 5
Gail Chao
Products and Services in Q4
Room 1920
Larry Moriarty
10:00a
Brainstorm product launch
1-800-555-3687
Ted Amado
Business Directory
Room 1011
George Bandini
Travel time
11:00a
Product Implementation
Room 1920
Heather Reeds
Invitation: Industry Leading in 2016 and...
800-555-9812
Evelyn Stanwood
Review materials for next
Innovation talk
Evelyn Stanwood
12:00p
Lunch with Amy
Team Lunch
Industry-Leading...
Rita Ferrar
1:00p
Review updated deck
1-800-555-6291
Jim Lendler
Procedure
Room 1202
Amy Blanks
New Hire Orientation
1-800-555-7227
Stanley Carlow
2:00p
Conference work Session
Room 1011
Kelly Hardart
Revie-...
Al Moreno
Take-...
Allie Singh
Find-...
Steve Cho
Retail Market
Vijay Nehru
GOT strategy
Natalie Olmos
3:00p
Invitation: ZetaWear Retail Plan
1-800-555-3981
Natalie Olmos
Work on next steps
1-800-555-3687
Nora Shin
Global Enterprise
Lisa Starky
Industry-Leading...
Rebecca Gestner
Budg-...
Nora Shin
Mark-...
Minh Li
Level-...
Harry Greene
4:00p
Day 32 — 334 days left in the year

Calendar: Keep control of your time

„Heatmap“ – immediately see your best availability

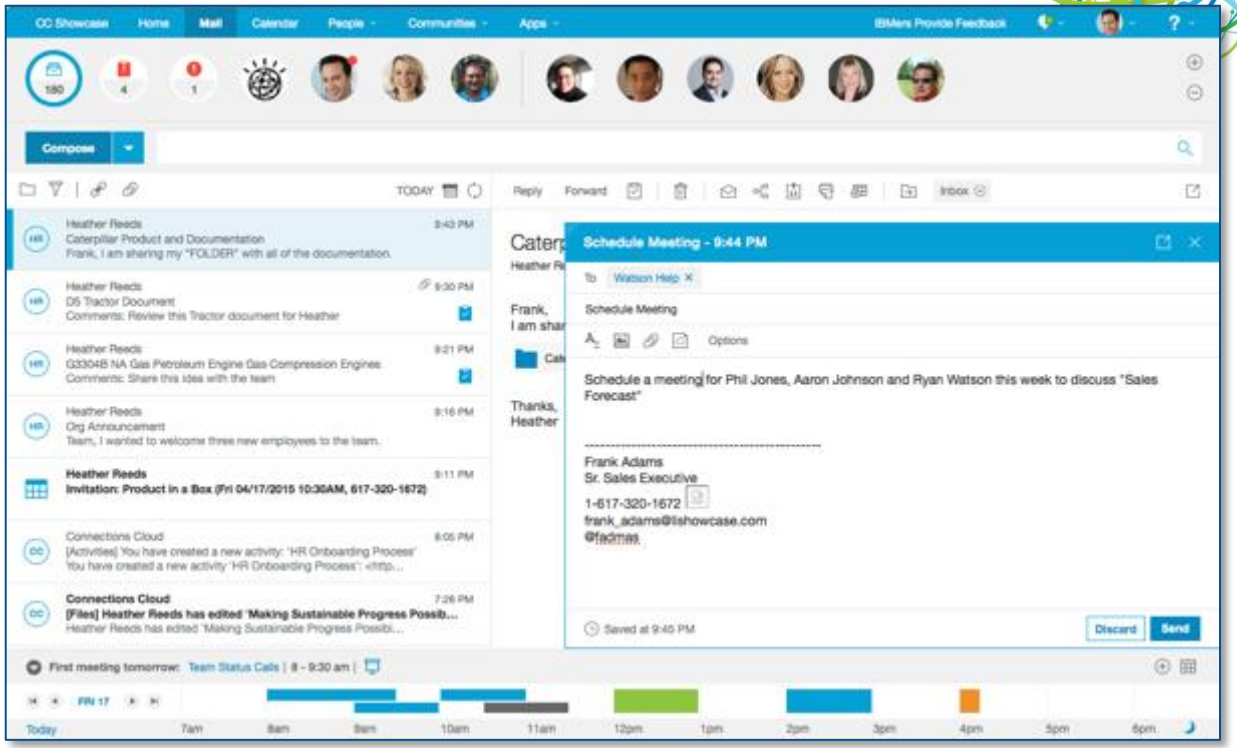


COGNITIVE IS HERE

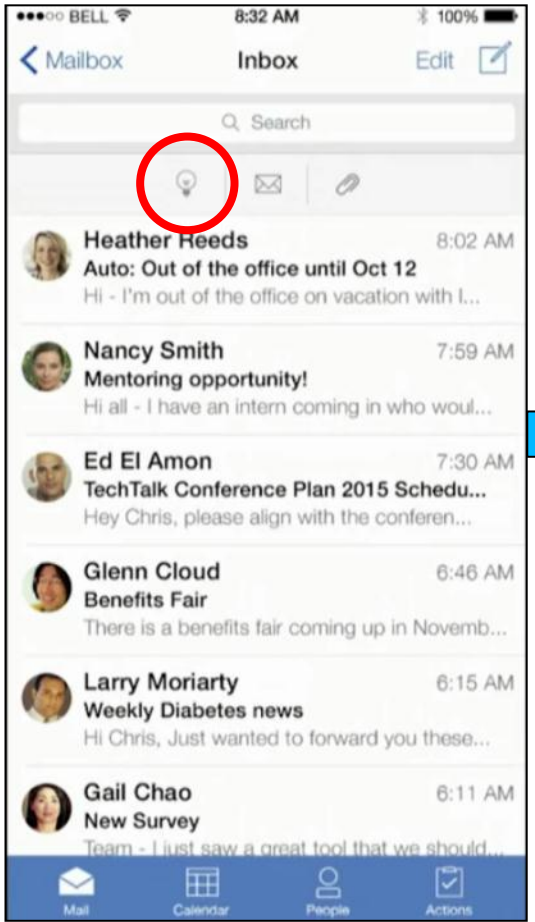
Cognitive Collaboration: Your personal assistant – IBM Watson

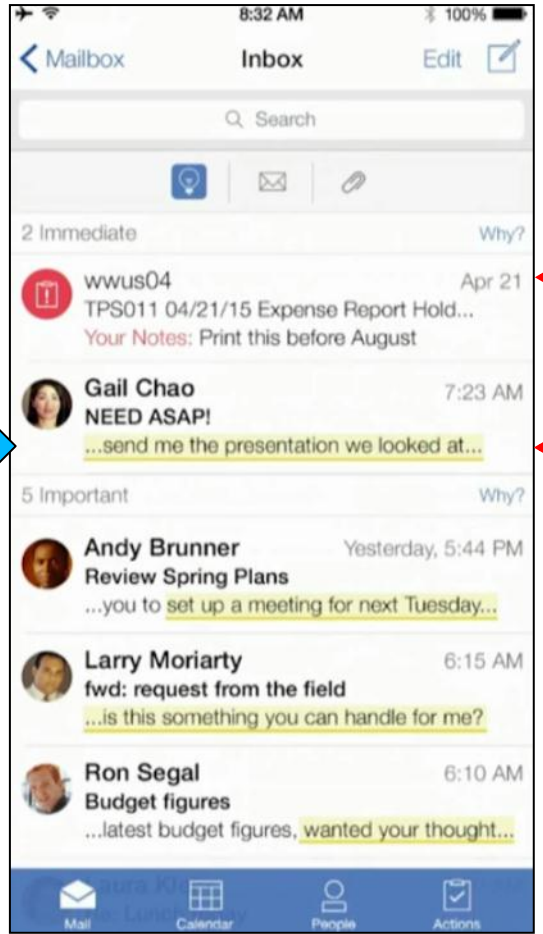
Schedule meetings

Prioritize or suggest content based on upcoming meetings



Cognitive Collaboration: Re-prioritization of Messages

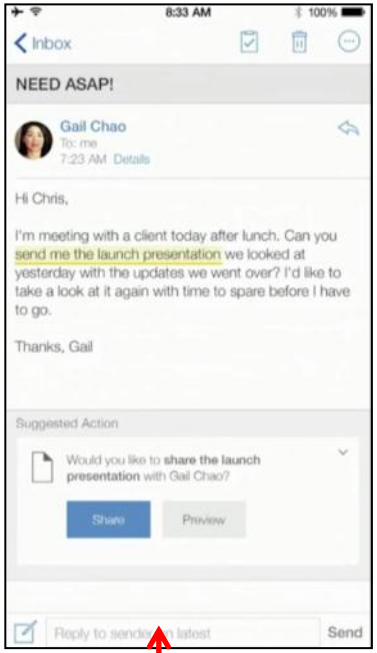




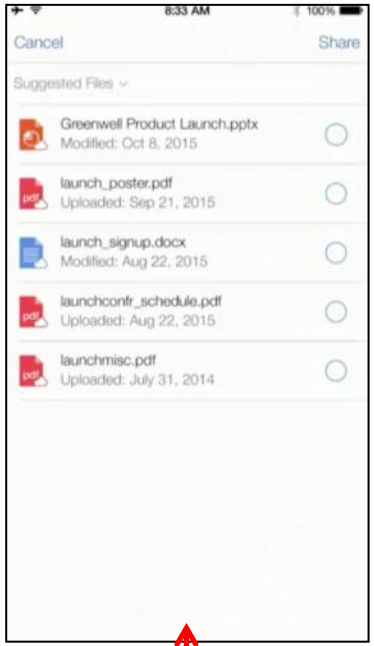
Start a re-prioritization

Most important sentence instead of first sentence (too often meaningless)

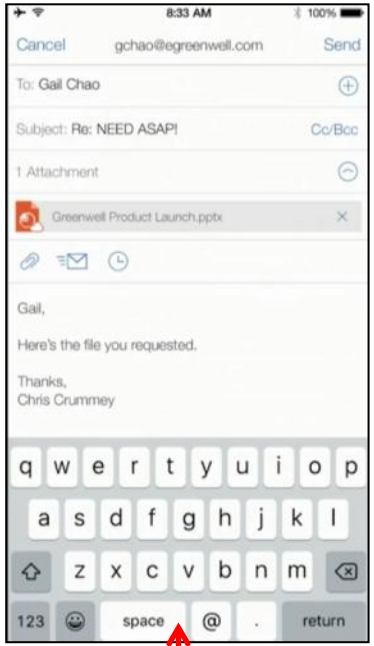
Cognitive Collaboration: Assistance for Answering



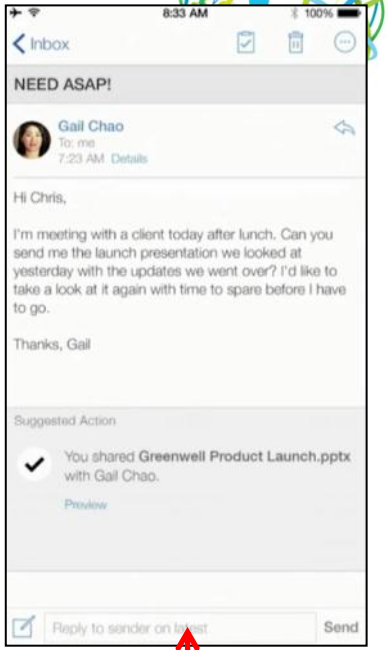
Suggested Action



Select Document(s) …

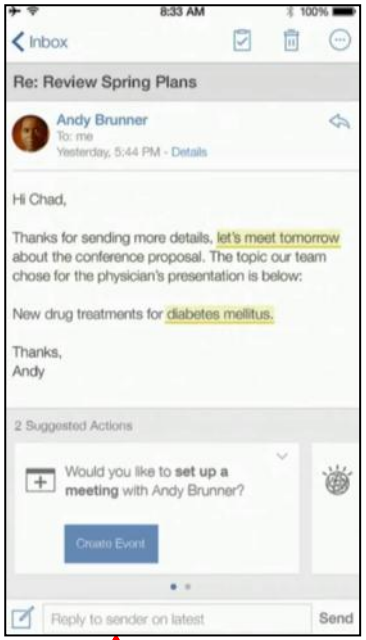


Finish the answer and submit



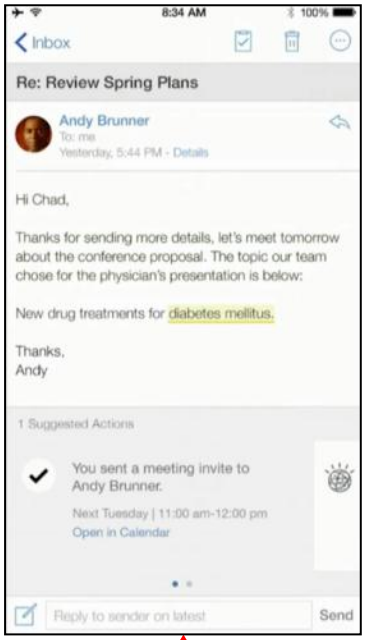
See what you have already done

Cognitive Collaboration: preprepared Invites and more readings

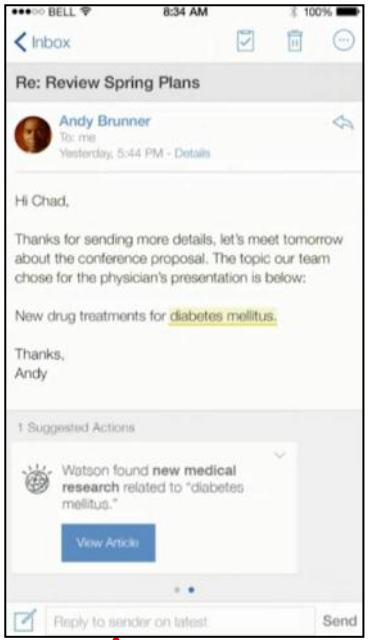


Suggested Action

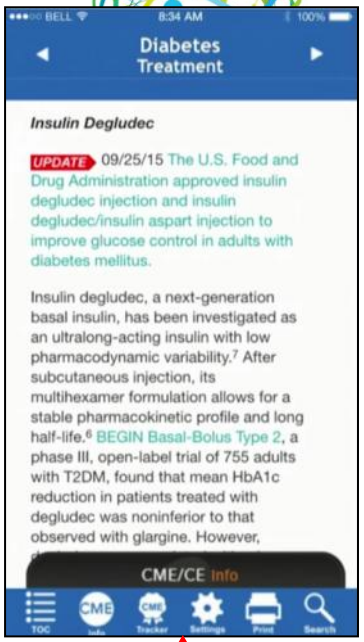
Send a preprepared Invitation



See what you have done

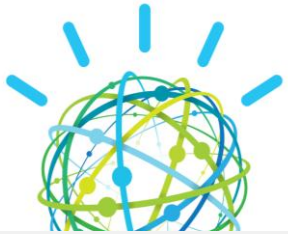


Suggested Readings



See the readings

Cognitive Collaboration supports Calendaring



2 Notices | CREATE | Oct 5, 2015 - Oct 9, 2015 | Today | Day | Work Week | Month | Weekends

Busy
KF
Thu 10/8 3p-4p
Invitation: Industry Leading
Kirk Floyd
Accept Decline

Busy
BK

1. Smart recommendations in case of overlapping invitations … and the system is learning

EST	Mon 5	Tue 6	Wed 7	Thu 8	Fri 9
1p	Product Guidelines Room 32 Jill Coat	Group Discussion: Regarding Insights… Room 19 Marcus Xin	Global Enterprise Chris Carp Industry-Leading… Kirk Floyd	Produ… in Q4 Room … Jay Bir…	…Discussion: Where …u find optimal… …19 …s Xin
2p			Business Directory Room 1011 Abigail Sorinski		…ries on the Horizon: …k at the New… …22 …aters
	…k Session: Prioritization …n 1011 …ail Sorinski	2016 Forecasting Seminar Room 22 Jim Waters		Budge… … Brenda… Blake	
	…ware Implementation Room 1920 Jay Bird	Weekly Status Bruce Kite Industry-Leading… Kirk Floyd	Expansion into new markets Room 1202 Burt Apple		
5p				New H… Room 44 Bruce Jeans	

Budget Overview
3:00pm - 4:00pm
Brenda Blake
Room 16B
Important (Hide)
- Required and Accepted.
- 2 people higher on your management chain are required.
- External people (fidm.edu) are invited.

Yes, I agree

Invitation: Weekly Updates on Product Line
3:00pm - 4:00pm
Bruce Kite
Room 44

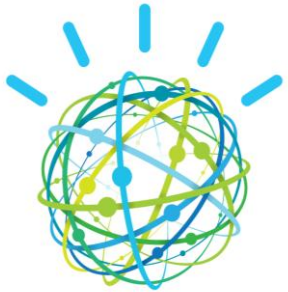
Invitation: Industry-Leading
3:00pm - 4:00pm
Kirk Floyd

Next Meeting **in 18 minutes:** Products and Services in Q4 at 10am

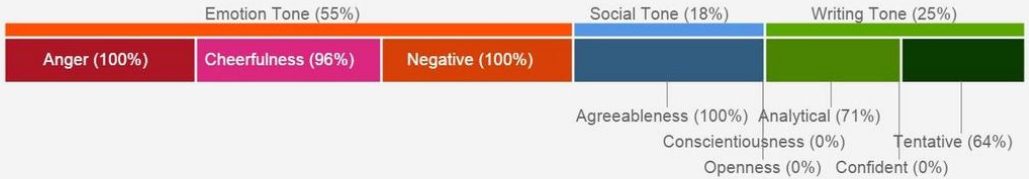
THU 8

8am 9am 10am 11am 12pm 1pm 2pm 3pm 4pm 5pm

Cognitive Collaboration: Tone analyser



Percentile compares the raw output score to a preset scorecard. For this demo the scorecard is Business Email.



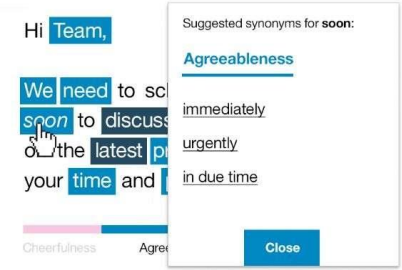
Click on any highlighted word to see suggested synonyms.

Dear Mellissa,

I can't tell you how disappointed I am in your service. I know, it's not your fault. Still it happened on your watch. On the other hand, you're awesome and we should have lunch sometime.

Cheers you jerk,

--Lance



https://tone-analyzer-demo.mybluemix.net/

IBM Verse On-Premises
A Companion Service for IBM Domino "Next"

- **Timeline?**
  - Targeting 2H2016
- **Effect on 9.0.x?**
  - First, Hawthorn GAs…
  - All other content is pushed to "Next"
- **User experience?**
  - Consistent with cloud
  - Includes: Offline, Box®, add'l UI refinements, calendar consistency, etc.
- **Configuration type available?**
  - All integrated products must be on-premises (e.g., Domino and Connections)
- **Mobile support?**
  - Yes; iOS® and Android®
- **Server platforms?**
  - Currently evaluating
- **Cost?**
  - Still under discussion; stay tuned..
  - IBM's intent is to entitle to customers who've purchased "Next"
- **Part of Notes/Domino or separate?**
  - Similar to "Hawthorn" and "Traveler"
  - Runs as a "companion" on top of "Next"
- **Access to apps?**
  - Does not change
  - Select from Notes or ICAA to run apps content is pushed to "Next

Make Every **Moment** Count

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CONNECTIONS

Connect 2016

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Orient Me

- The challenge for users
  - Too many overlapping tools
  - Too much content to keep up with

- Orient Me is a series of initiatives designed to help the user by:
  - Filtering out what's important to me instead of all the noise
  - Summarizing email, calendar and social content in a single page
  - Using analytics to assist the user

Make Every Moment Count

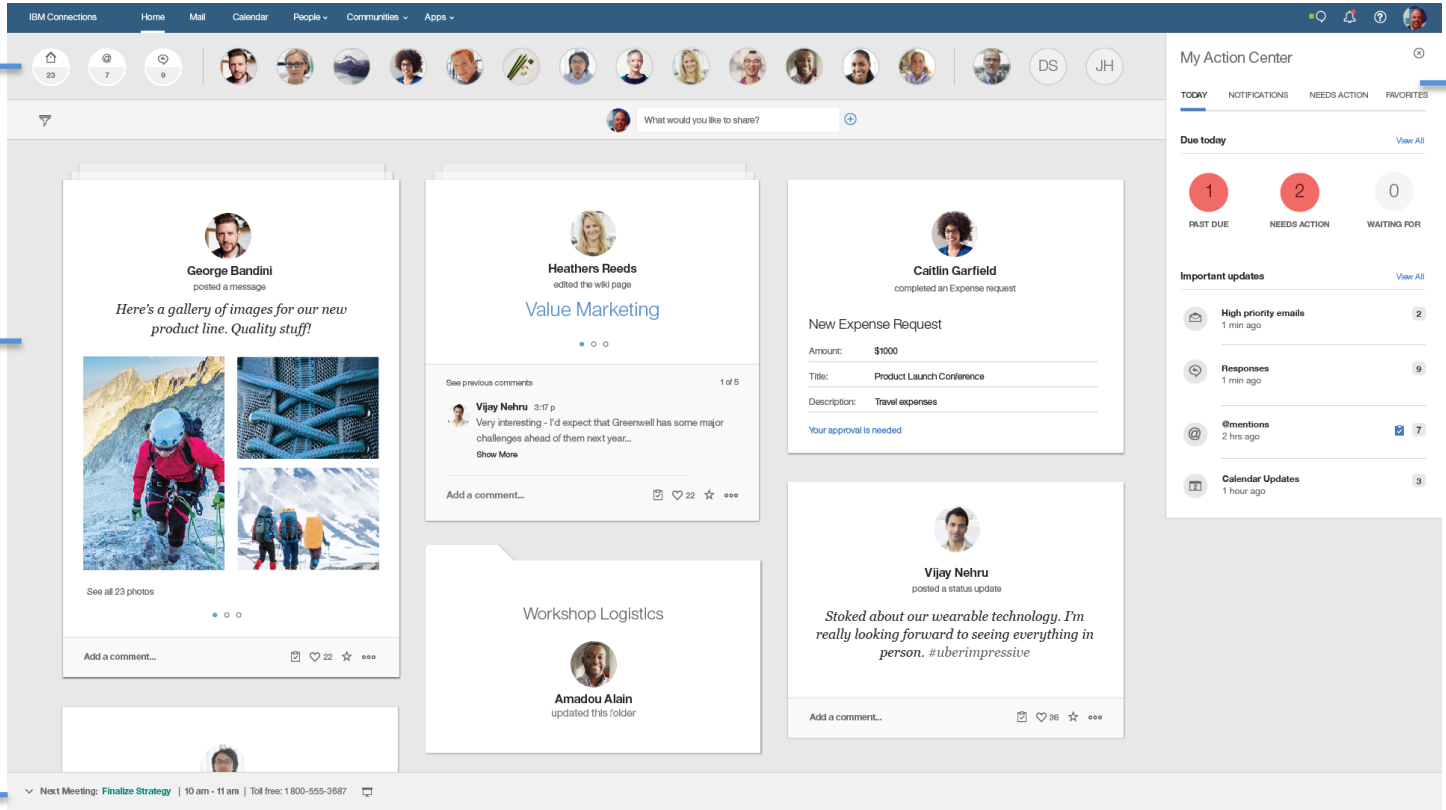
Integrated Workplace – The new “Landing Page”

Notifications, my tasks and items owed to me

People, Groups and Communities important to me

My newsfeed organized by my interests and Communities

Plan my time and see what’s next

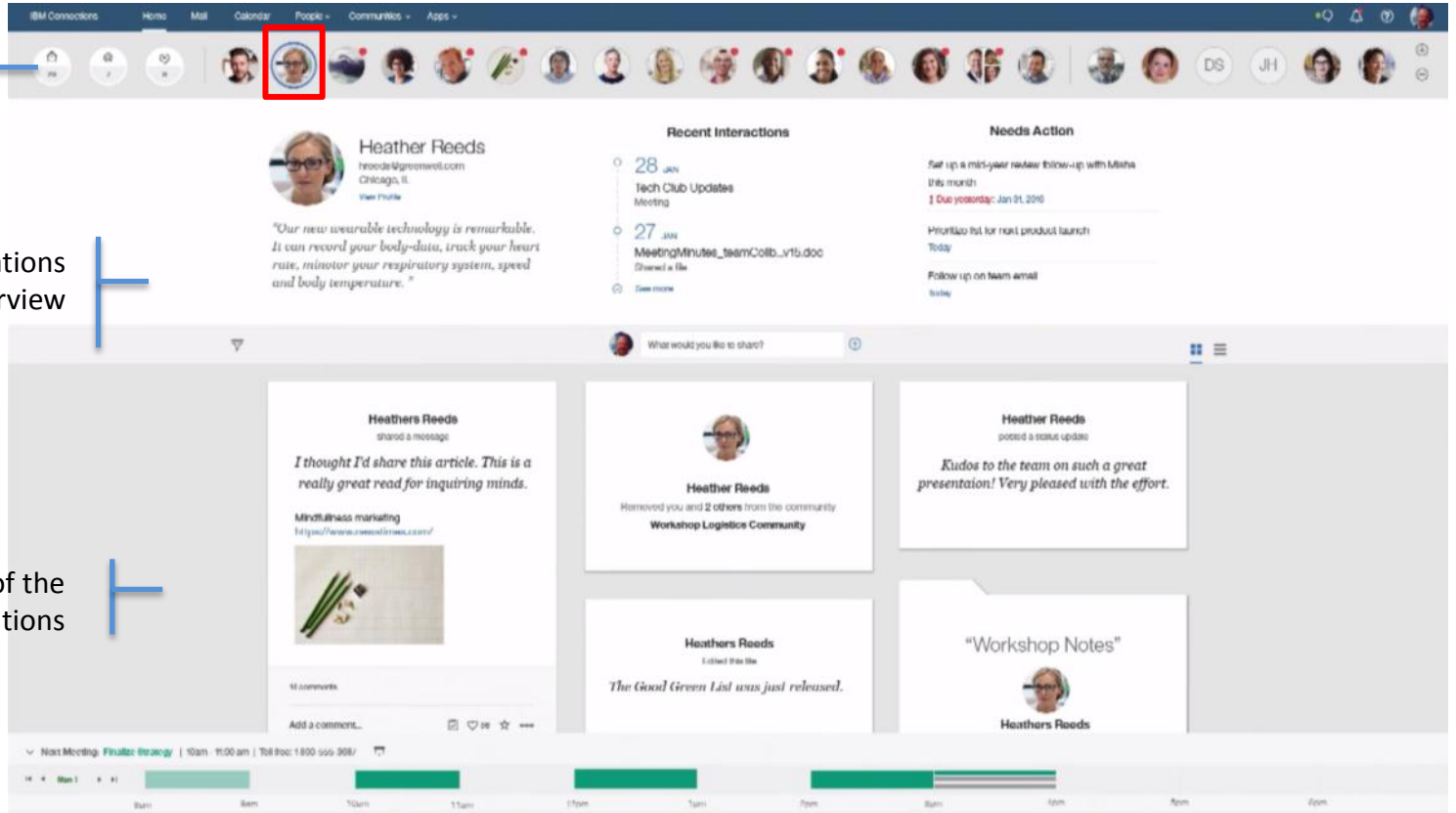


Integrated Workplace – “Landing Page”, Interactions overview

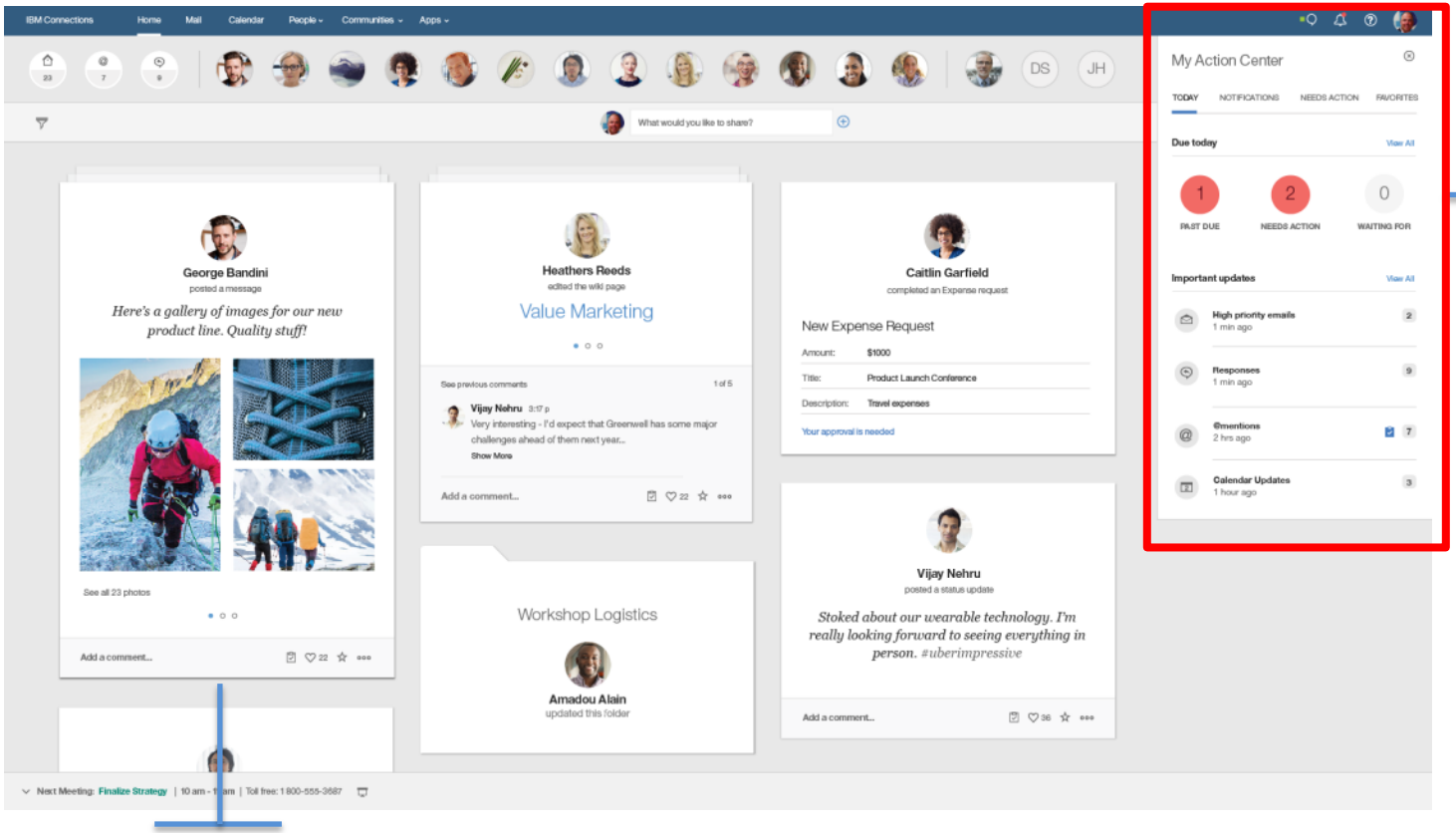
People, Groups and Communities which are important to me as a Search resource

All communications overview

Details of the communications



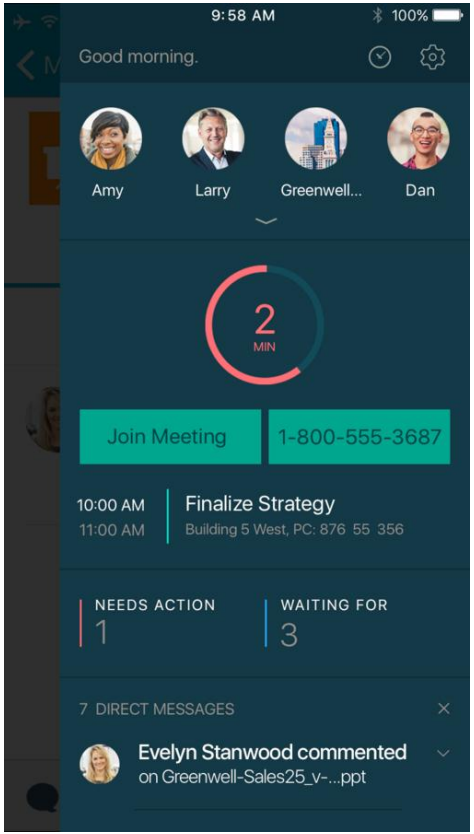
The integrated Workplace - “Action Center”



Notifications, my tasks and items owed to me

News are grouped by content – the most important on top

What's Next - Mobile Action Center

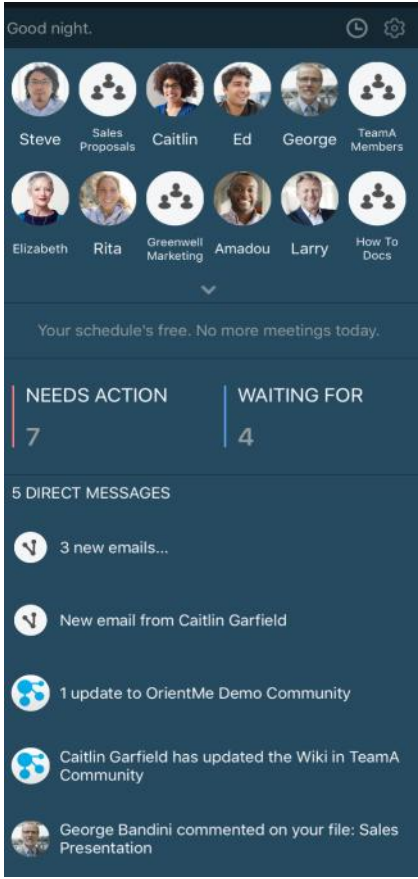


Slide out drawer in mobile app

People and Communities important to me

Time to join next meeting

Notifications, my tasks and items owed to me



DIGITAL EXPERIENCE

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IBM Digital Experience

Compelling omni-channel brand experiences and campaigns.

Improve retention & loyalty and reduce service cost.

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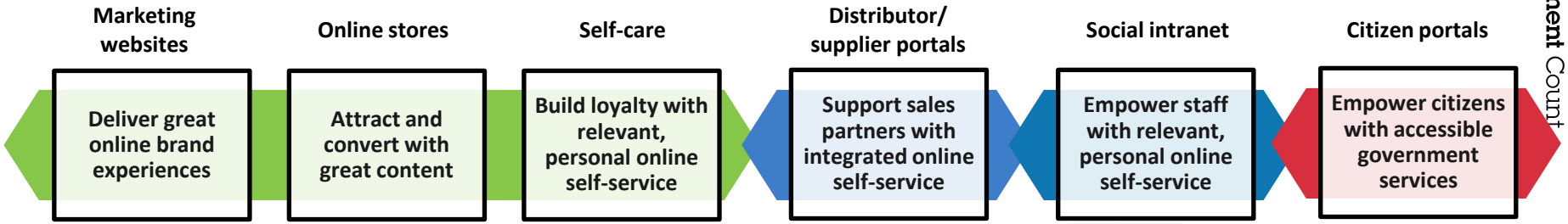

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IBM Digital Experience Portfolio

Self-managed

XaaS

IBM Digital Experience Manager

IBM WebSphere Portal
IBM Web Content Manager
IBM Forms Experience Builder
IBM Customer Experience Suite
IBM Employee Experience Suite

IBM Digital Experience on Cloud

IBM Digital Experience on Cloud (Plus)
IBM Mobile Application Content Manager
IBM Forms Experience Builder on Cloud

Make Every **Moment** Count

2015 - A year of continuous delivery

Q1

- **DX v8.5: CF05**
  - WS Portal Server v8.5 Custom Pattern for Linux on z Systems
  - Web Content Manager – WebRadar virtual portal support (catalog deliverable)
  - WS Portal Integration for Enterprise Marketing Management 2.0 (catalog deliverable)

Q2

- **DX v8.5: CF06**
  - Script Portlet 1.3 (catalog deliverable)
  - Forms v8.2
  - Web Content Manager – Next gen Rich Text Editor tech preview
  - Digital Data Connector (DDC) samples for WebSphere Commerce & Smarter Process
  - Forms Experience Builder v8.6.1
  - DX on Cloud – Single Environment Purchase

Q3

- **DX v8.5: CF07**
  - Mobile App Content Mgr – Closed Beta
  - DX Pattern PureApp V2 support
  - Web Developer Toolkit for IBM Digital Experience

Q4

- **DX v8.5: CF08**
  - IBM Digital Experience Manager
  - Mobile App Content Mgr on Bluemix
  - Forms Experience Builder on Cloud (trial)

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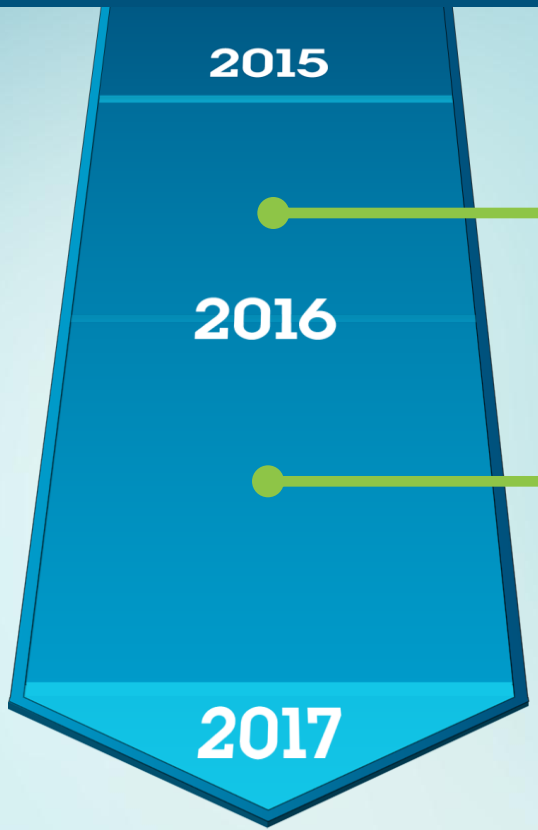
IBM Digital Experience Roadmap*

CONTINUOUS DELIVERY

Persuasive Content & Cloud Updates:

IBM Digital Experience Manager
IBM Digital Experience on Cloud
IBM Web Content Manager
IBM Forms Experience Builder
IBM WebSphere Portal
IBM Mobile App Content Mgt



Forms Experience Builder on Cloud

DX on Cloud operational improvements, including data centers in Europe and Asia

Continued tooling improvements – Line of Business and web developer support

Continued integration improvements – Digital Data Connector, Web Application Bridge, etc

NEW IBM Commerce suite-level integration

NEW Support for web 2.0 site-building

NEW Support for micro-services & APIs

NEW Cognitive support

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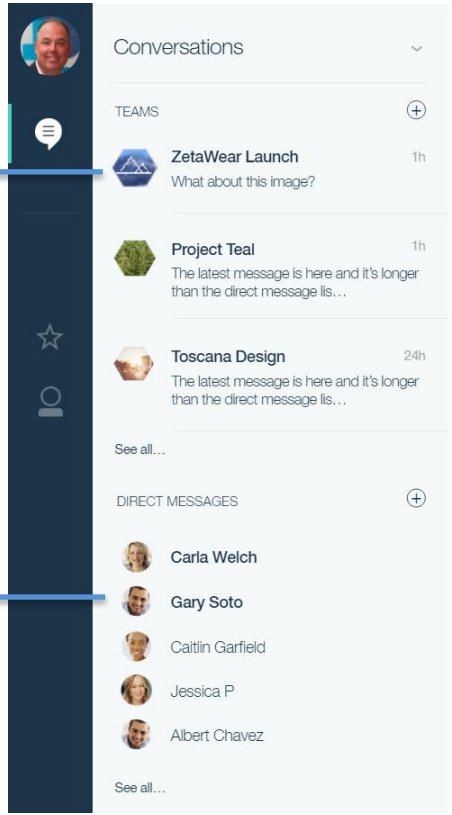
PROJECT TOSCANA

What is Project Toscana?

- Without IT help, individuals can quickly share in teams spaces
- A modern, easy to use mobile and web experience
- Focused on the essential collaborative ingredients teams need
- Extensible to integrate partner apps and content
- Enterprise grade management and global cloud delivery

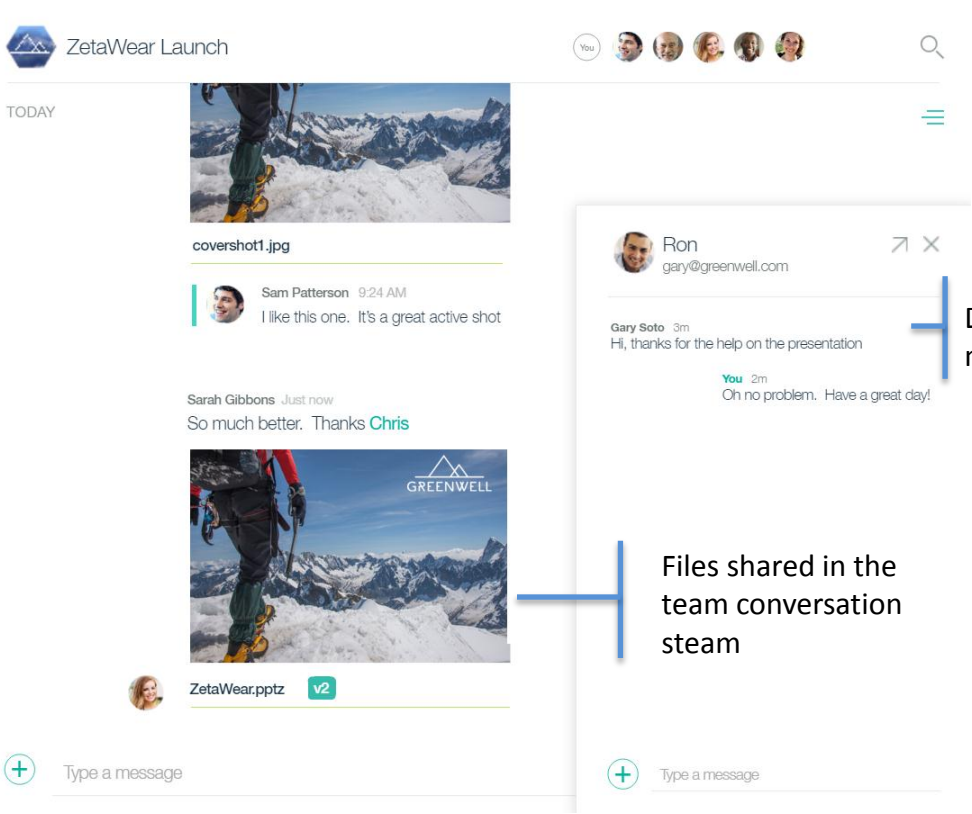
Toscana – Team Collaboration Made Easy



Teams and projects I'm working with

Persistent team conversation streams

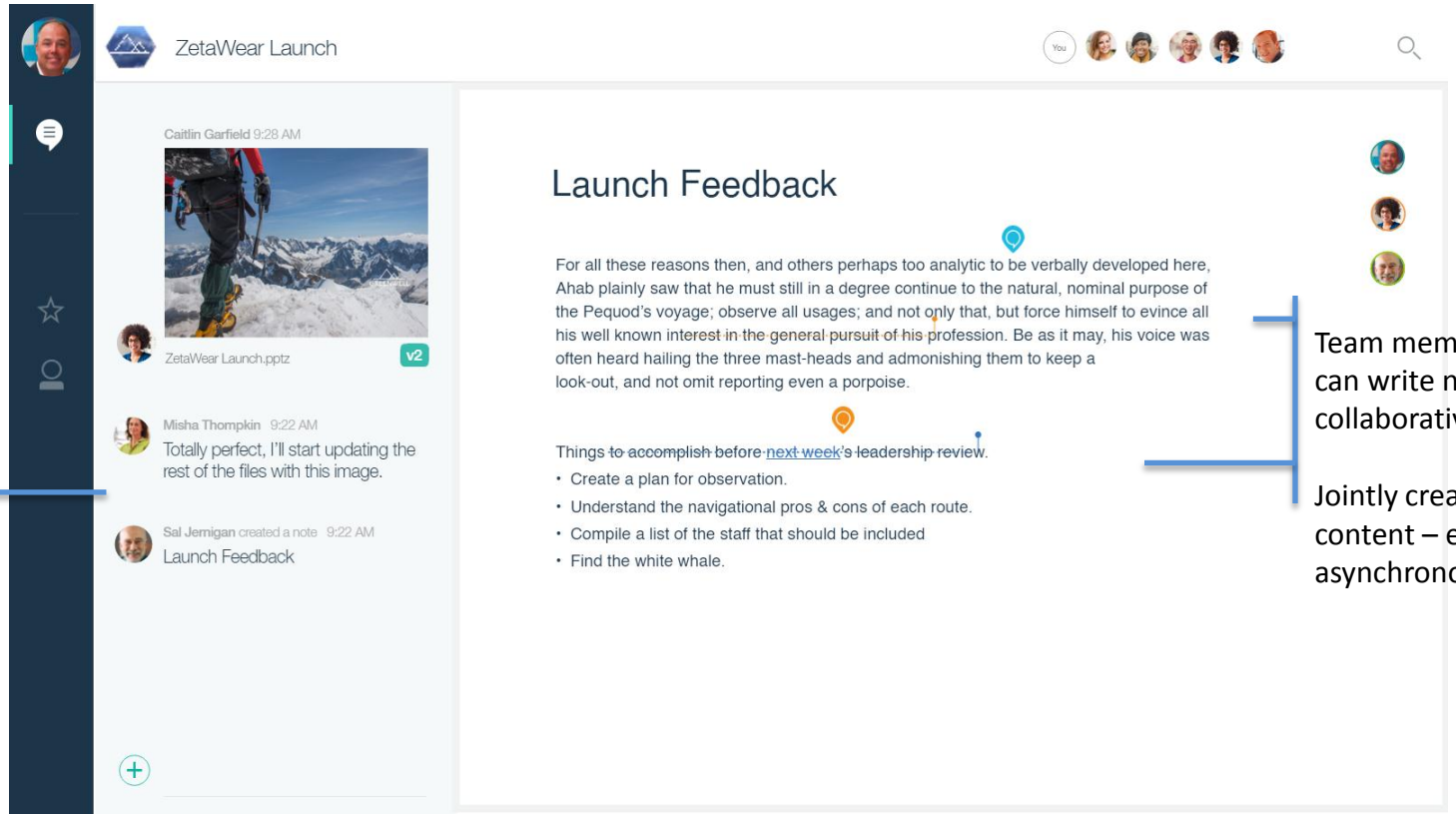
People I'm working with



Direct 1:1 messages

Files shared in the team conversation steam

Adding notes to the conversation



Team conversation thread

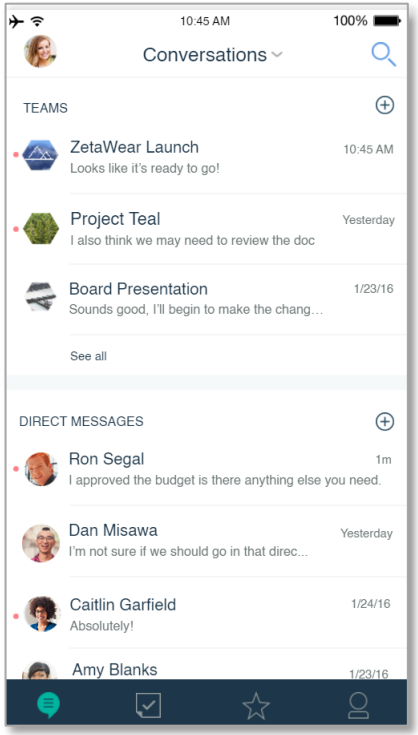
Team members can write notes collaboratively

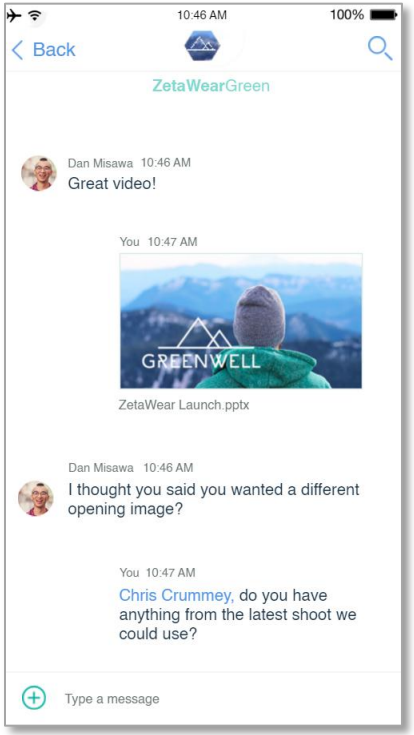
Jointly create content – even asynchronously

Mobile Team Collaboration made easy

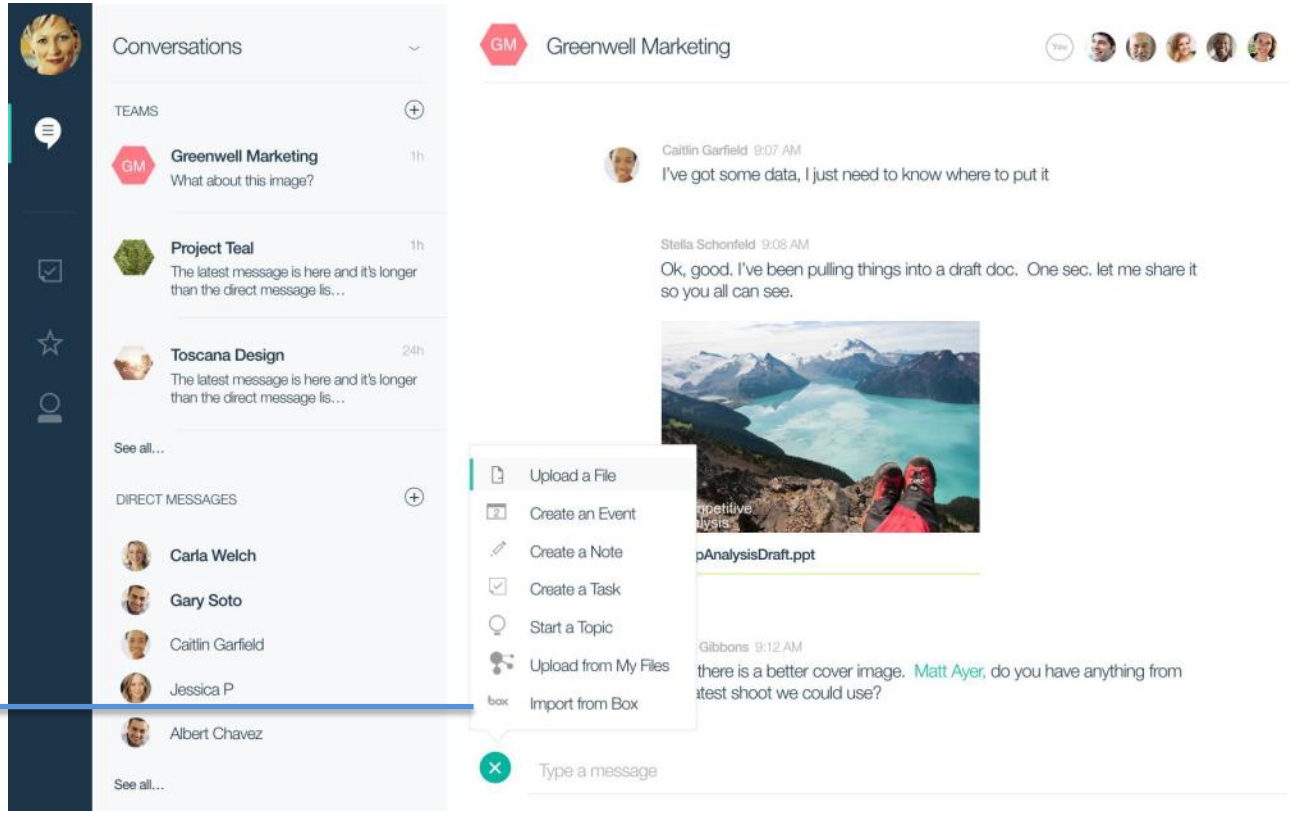
Access via iPhone, iPad and Android mobile devices plus web browsers

Conversations and content are consistent across devices





Team Collaboration made easy



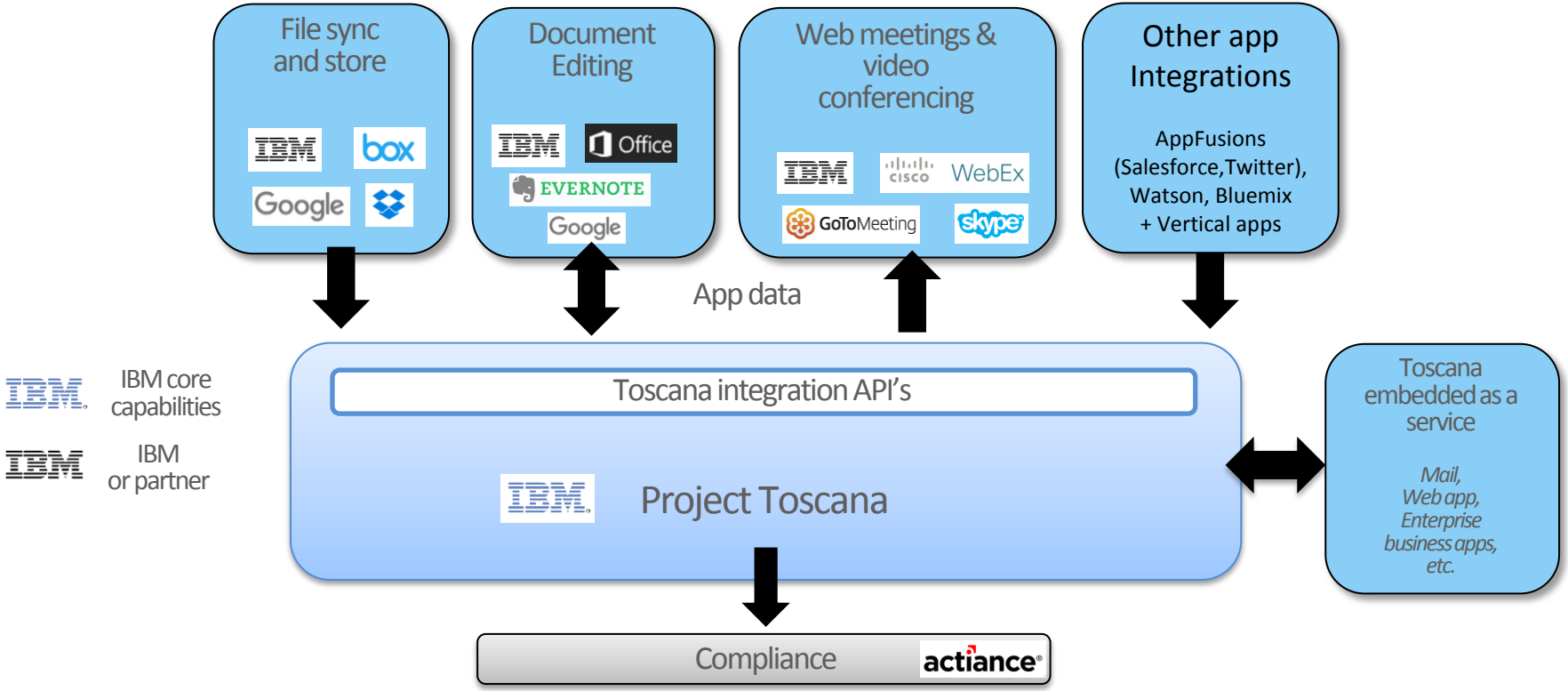
Awareness and Video-Meeting

Select your action

TOSCANA DEMO

Make Every Moment Count

Project Toscana Partner Ecosystem Strategy



Make Every **Moment** Count

Top 5 Take-aways from Connect 2016

Make Every **Moment** Count

1. In 2H16, IBM **Notes/Domino.next** featuring e.g. Verse on premise will be released and Domino on Bluemix will bring xPages Applications into the Cloud
2. **Connections.next** will feature the combined “Landing Page” and the “Action Center” – also on mobile devices. In 2H16.
3. **Project Toscana** will introduce in 2H16 a very new way of jointly and synchronously or asynchronously creation of content – but not standalone.
4. The in 2H16 expected version of the Cloud-based **Digital Experience** (Portal) will optionally integrate e.g. eCommerce, Marketing solutions and Social.
5. **Cognitive Collaboration** will add various, very innovative assistance solutions to the services in 2H16 (Calendar/Mail/FAQ)

Make Every **Moment** Count

Thank You!

Your feedback is important!

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